IP Visitor©

Video Visitation System

Enhances Security

Generates Revenue

Easy to Install & Implement

Schedule & Conduct Secure Visitation Sessions Over the Internet

IP Visitor© Video Visitation System

Black Creek's IP Visitor© Visitation System is technologically superior to any other video visitation system available.

It is a modern solution to significantly increase facility security, make the visitation process more comfortable for the public, reduce the staff required to oversee it, and even generate revenue for a facility.

Voice and video streams in a visitation session are fully digitized, synchronized, encrypted and configured for transmission over conventional data networks and over the internet using TCP/IP transmission standards. Black Creek's IP-based connectivity allows family members to visit either from the comfort from their homes or off-site family friendly centers, making the process less intrusive to a jail's operations. Attorneys can visit privately from offices or courthouses and arraignments can be conducted securely.

Black Creek's biometrically controlled admission process uses electronic fingerprint capture and photo ID registration of all public visitors, so you will always know who is visiting your facility.
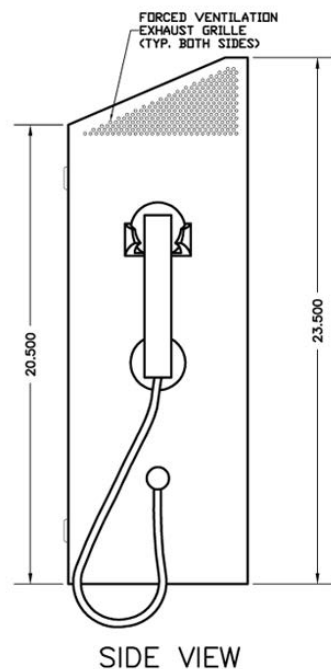
With tight budgets, correctional agencies are investing in LAN-based Video Visitation Systems to reduce costs, enhance security and even generate revenue.

Available plans allow for owner, or Black Creek, hosted visits to meet the financial needs of the correctional agency. Black Creek's software automatically checks both hardware and software to ensure a high-quality visit and automatically connects the visit when optimum system parameters are met. Each facility can easily configure visiting locations, durations, availability parameters and more.
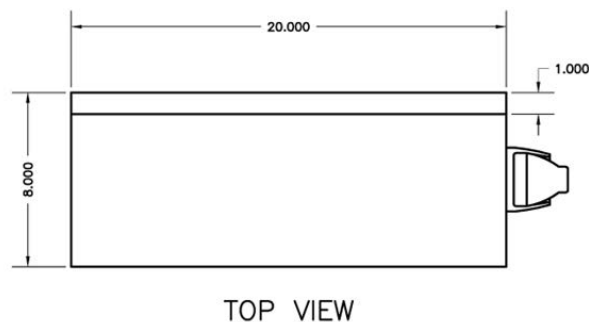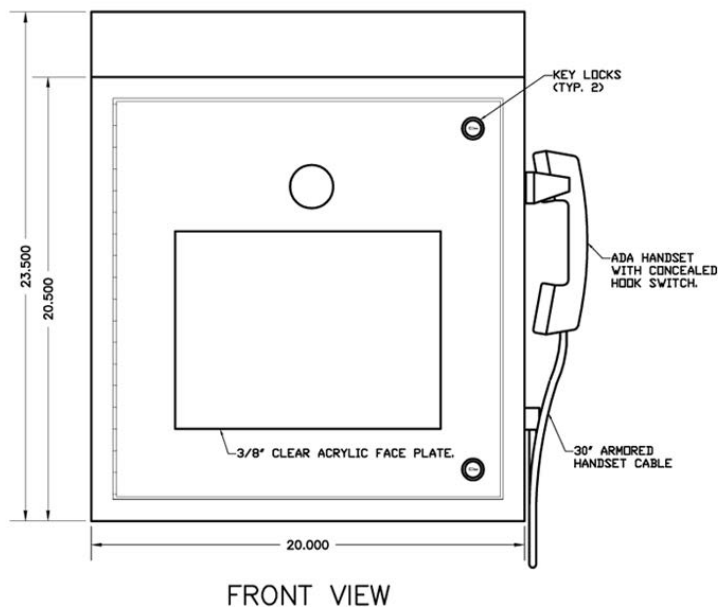
IP Visitor© can be integrated into a facility's jail management system, allowing visits to be scheduled with an email confirmation sent to the visitor, all without facility staff involvement. Each agency registers users and assigns individual usernames and passwords for system access.
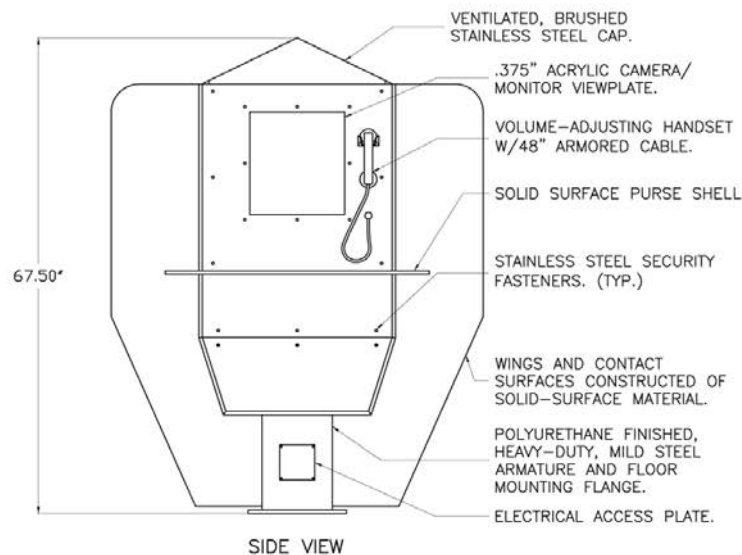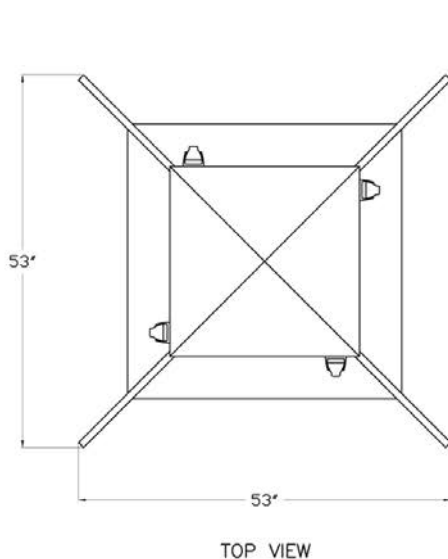
INMATE STATION

FORCED VENTILATION
EXHAUST GRILLE
(TYP. BOTH SIDES)

20.500

23.500

SIDE VIEW

NOTES:
1. NEMA 1. 16GA BRUSHED STAINLESS SEEL ENCLOSURE.
NOT TO SCALE

KEY LOCKS
(TYP. 2)

23.500

20.500

ADA HANDSET
WITH CONCEALED
HOOK SWITCH.

3/8" CLEAR ACRYLIC FACE PLATE.

30" ARMORED
HANDSET CABLE

20.000

FRONT VIEW

20.000

1.000

8.000

TOP VIEW

PUBLIC VISITATION "QUAD POD©"

53'

53'

TOP VIEW

VENTILATED, BRUSHED
STAINLESS STEEL CAP.

.375" ACRYLIC CAMERA/
MONITOR VIEWPLATE.

VOLUME-ADJUSTING HANDSET
W/48" ARMORED CABLE.

SOLID SURFACE PURSE SHELL

STAINLESS STEEL SECURITY
FASTENERS. (TYP.)

WINGS AND CONTACT
SURFACES CONSTRUCTED OF
SOLID-SURFACE MATERIAL.

POLYURETHANE FINISHED,
HEAVY-DUTY, MILD STEEL
ARMATURE AND FLOOR
MOUNTING FLANGE.

ELECTRICAL ACCESS PLATE.

67.50'

SIDE VIEW

INMATE STATION

This rugged wall-mount station (also available in roll-around wired and cordless signal versions) is used inside the facility for inmates to receive video visits. It is constructed of brushed stainless steel and Lexan© and designed to function in a detention environment with little or no maintenance. It will eliminate inmate-visitor contact and restrict the passing of contraband common to the conventional visitation process.

PUBLIC VISITATION "QUAD POD©"

In the public visitor center, Black Creek's multi-station visitation pods have been installed to allow the public to come and visit inmates in a non-demeaning environment. Each pod has four stations allowing four different visitation sessions to occur simultaneously and with relative privacy. The compact design allows the most visits while using less space and the Corian© contact surfaces are sturdy and easy to clean.
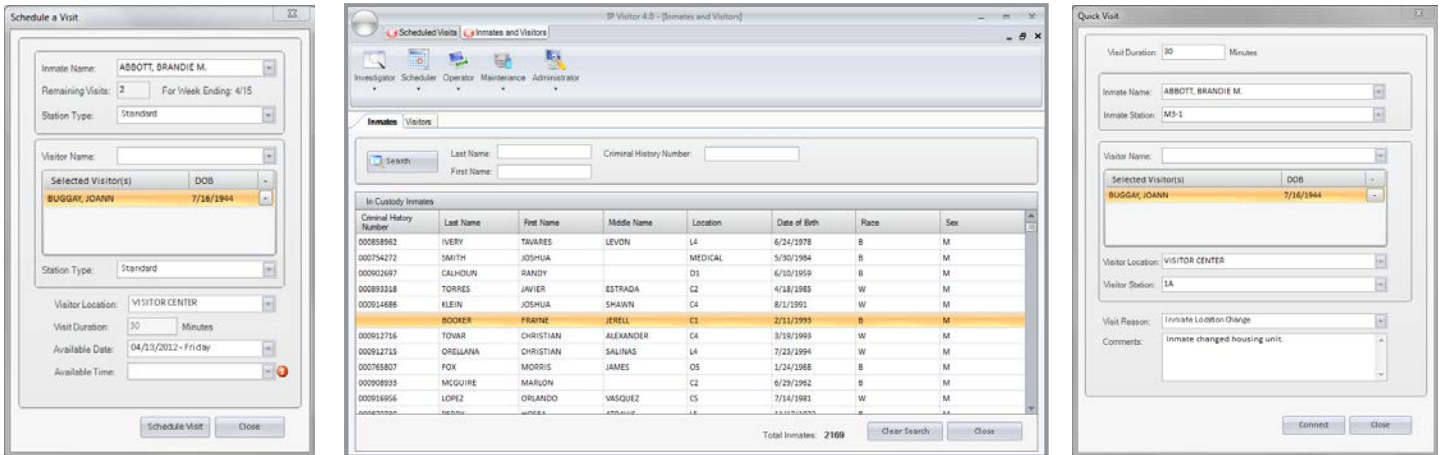
ATTORNEY/PRIVATE VISITATION BOOTH

We realize that many times an attorney, public defender or other professional might wish to have a private conversation with an inmate. This visitation center utilizes private professional visitation rooms where visits can be conducted in total privacy with the professional without having to enter the correctional facility. Booths are installed in remote courthouses to allow attorneys to conduct video conferences in between court sessions.

IP Visitor© Software Suite

The true value of any video visitation system is measured by the capabilities of its software, and Black Creek's **IP Visitor© Software Suite** is the most sophisticated in the industry. The **IP Visitor© Software Suite** was designed to let you operate your visitation operation with fewer staff while maintaining higher levels of security, accountability and services to the visiting public compared to other manufacturers' systems.

STANDARD OPERATING FEATURES

- IP–based video visitation

- Visit scheduling

- Real-time visit monitoring

- Visit recording (requires additional hardware)

- Recording playback/exporting

- Operator visit interruption

- Visitor call-ins to operator

- Wanted and disapproved visitor alerts

- Visitors can visit via PC, laptop, or tablet (iPad and Android)

- Visitor/Inmate information management

- Operational and maintenance reports

- Automated system backups

- Automated software updates

- System alerts/alarms

- Unique internet video visitation quotas

- Public web scheduling interface

HIGHLY FLEXIBLE SETUP

- Customized visit durations based on location or inmate classification

- As available or block time scheduling

- Owner configurable station naming conventions

- Owner configurable bits/second transfer rate

- Minimal bandwidth requirements

- No additional software needed

ADVANCED SCHEDULING FEATURES

- Streamlined inmate search function

- Automatic display of available visit dates and times based on inmate and equipment availability

- Automatic booth assignment based on visit type (e.g. professional, family)

- Approved visitor lists per inmate

- Automatic professional visitor recognition assures confidentiality of visit and allows more flexible visit durations

- Ad Hoc scheduling capabilities

STAFF SAVING FEATURES

- Visits start and stop automatically with no staff interaction

- Large LCD scheduling monitor lists public visitors' names, booth numbers and visit start times, reducing staff interaction with public

- Public visitors' names and visit start times are displayed on individual public stations

- Inmates' names and visit start times are displayed on individual inmate stations

- Biometrically controlled admission to visitation center eliminates the necessity to check visitor IDs

- Centralized monitoring of ongoing visits

- Automatic notification when previously scheduled visits are cancelled due to changes in inmate availability

- Inmate Roster shows inmates when to appear for visits

HIGH–LEVEL INTEGRATION WITH EXISTING JAIL MANAGEMENT SYSTEM

- Date/Time scheduling exclusions based on inmate availability (court, sick call, disciplinary action, etc.)

- Inmate Locations

STANDARDS COMPLIANCE

- 1024 x 768 resolution

- WMV recording file format allows recorded videos to be replayed using Windows Media Player© System

OPERATIONAL GROUPS

- Operator – Quickly enroll visitors with photo and fingerprint capture and manage visit sessions throughout the day

- Scheduler – Schedule and maintain future visits

- Investigator – Monitor ongoing or historical visits and easily export visits from the system to DVD

- Maintenance – Remotely maintain system and run maintenance reports and setup power management features

NEW REVENUE MODULE

- ✓ Allows agencies to charge for remote visits conducted over the internet

- ✓ Users pay for visits using regular or pre-paid debit and credit cards

- ✓ Remote users register, schedule, and conduct visits over the Internet

- ✓ Requires no interaction with facility personnel

- ✓ No minimum monthly visits contract requirements

- ✓ Configurable fee structure per inmate category or user type

- ✓ Monthly disbursement of visitation revenues with detailed statement

IP Web Visitor©

OVERVIEW

IP Web Visitor© is an extension of Black Creek's *IP Visitor© Video Visitation System* and is used by agencies interested in promoting remote visitation over the Internet. *IP Web Visitor©* allows family and professionals to visit incarcerated individuals from the convenience of their homes or offices. It is easy to use and requires no special computer skills.

HOW IT WORKS

Voice and video streams in a visitation session are fully digitized, synchronized, encrypted and configured for transmission over conventional data networks and over the Internet using TCP/IP transmission standards. Remote visitors use *IP Web Visitor©* to schedule and connect to Internet visits through desktop computers, or properly equipped laptops, tablets, or mobile phones to visitation stations in the correctional facility. All visits (other than professional visits) may be monitored by the agency in real-time and recorded for future use or for evidentiary purposes.
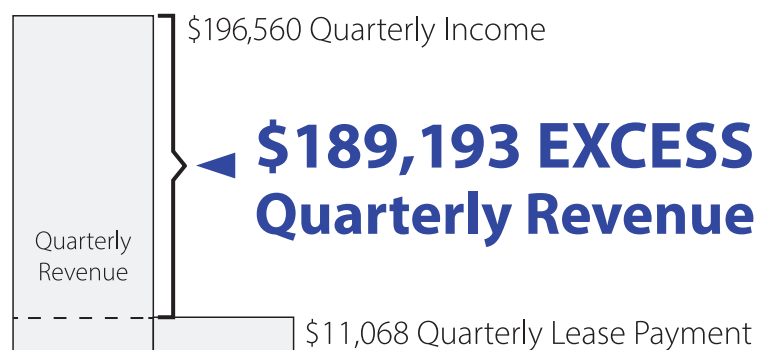
REVENUE GENERATION

IP Web Visitor© makes it easy for user agencies to generate revenue by providing a simplified way to charge for remote visits. The agency sets the rates and monitors the visits – *IP Web Visitor©* does the rest. Visits are typically far less costly in time and money, when compared to physically traveling to the correctional facility. *IP Web Visitor©* is a win-win situation for the agency, inmates, their families, and the individuals who represent them.

FLEXIBLE ACQUISITION OPTIONS

Outright Purchase: Purchase costs are typically fully recovered in less than a year.

"No Outlay" Municipal Lease: Black Creek's municipal leasing option allows the user agency to immediately begin receiving the financial benefits of *IP Web Visitor©* as competitive bidding or an RFP is not required. Leasing terms typically range from 48–60 months with rates that approach those of municipal bonds. Initial payment can be deferred for a period of up to one year, allowing incoming visitation cash flow to exceed the lease payment amount resulting in "No-Outlay" for the user agency.

$196,560 Quarterly Income

$189,193 EXCESS
Quarterly Revenue
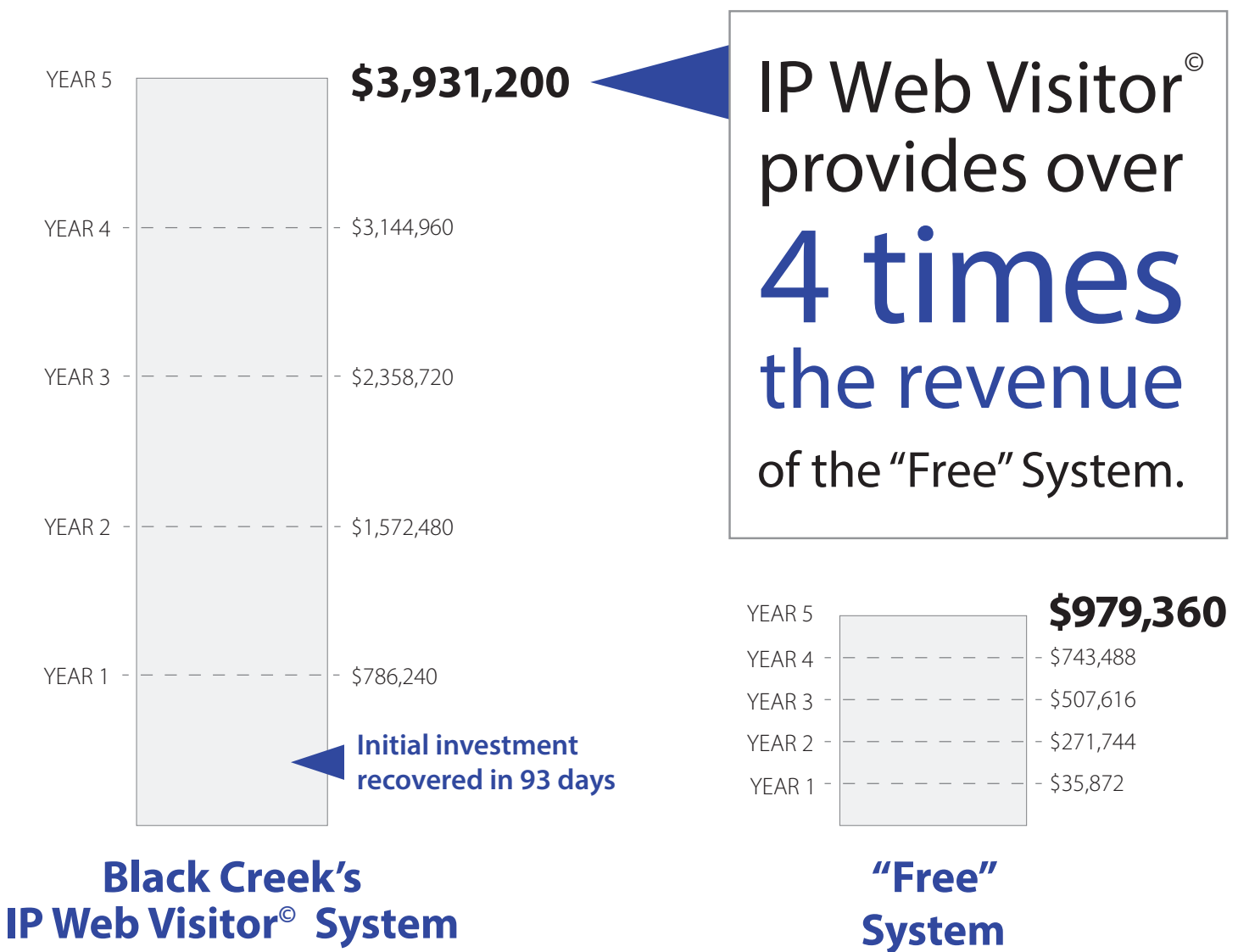
Quarterly Revenue

$11,068 Quarterly Lease Payment

Assumptions:

- $200,000 lease amount for 48 months at 4.09%
- 30 inmate stations, a $200,000 system cost, 20 minute visit length, $9 charge per visit, 12 visits per station per day, visitation conducted 7 days a week.

Revenue Comparison:

Black Creek's Video Visitation System vs. "Free" System

You've heard the adage before: You get what you pay for. With video visitation systems, this has never been more true. At a time when budgets are tight, agencies naturally gravitate towards what they think will be cheaper solutions. Appearances can be deceiving. **IP Web Visitor©** provides a dramatically higher revenue stream for its users compared to the "Free" Systems.

YEAR 5	**$3,931,200**
YEAR 4	$3,144,960
YEAR 3	$2,358,720
YEAR 2	$1,572,480
YEAR 1	$786,240

Initial investment recovered in 93 days

Black Creek's IP Web Visitor© System

IP Web Visitor©
provides over
4 times
the revenue
of the "Free" System.

YEAR 5	**$979,360**
YEAR 4	$743,488
YEAR 3	$507,616
YEAR 2	$271,744
YEAR 1	$35,872

"Free" System

Assumptions: 30 inmate stations, a $200,000 system cost, 20 minute visit length, $9 charge per visit, 12 visits per station per day, visitation conducted 7 days a week.

Feature	IP Web Visitor©	"Free" System
No upfront cash outlay	✓	✓
User agency owns equipment from outset	✓	
Highest user agency revenue share in industry	✓	
No long-term contract requirement	✓	
Visit charge-out rates established by user agency	✓	
User agency revenue generation begins on system start up	✓	
Single source responsibility for hardware and software	✓	
Monthly remittance of revenues to user agency	✓	

IP Web Visitor© System

- Equipment is purchased outright or procured through a Municipal Lease/Purchase Agreement.
- ***All visit revenues go to the user agency, less 10% of visit charge or $3 per visit– whichever is greater.***
- ***IP Web Visitor©*** hosts all registration, scheduling, credit card payments and visit connections.
- A detailed report of visitation activity is provided with each remittance for audit purposes.
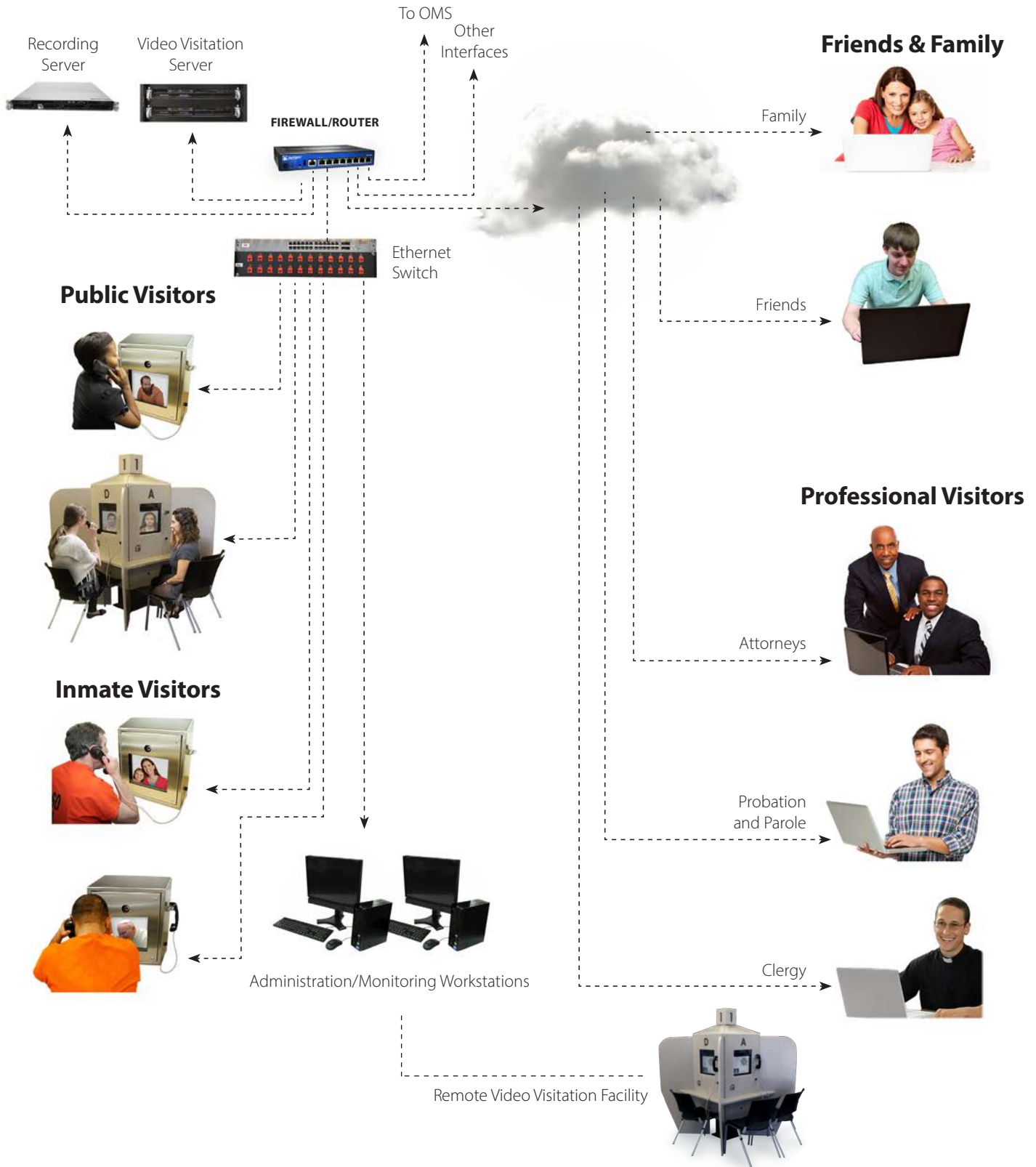
"Free" System

- Equipment is installed with no upfront costs.
- All revenues go to system supplier until all system costs are fully recovered.
- ***After system costs are fully recovered by system supplier, revenue is shared on the basis of 80% to system supplier and 20% to user agency.***

IP Web Visitor© System Elements

ON PREMISE VISITORS

Recording Server

Video Visitation Server

FIREWALL/ROUTER

Ethernet Switch

Public Visitors

Inmate Visitors

Administration/Monitoring Workstations

INTERNET

To OMS

Other Interfaces

REMOTE VISITORS

Friends & Family

Family

Friends

Professional Visitors

Attorneys

Probation and Parole

Clergy

Remote Video Visitation Facility