



## **BLACK CREEK INTEGRATED SYSTEMS CORP.**

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### **Network Analyst**

#### **Company Overview**

Black Creek Integrated Systems is a leading national supplier of computerized electronic security and inmate management systems for the corrections industry. Black Creek's technology has evolved as a standard for numerous large correctional agencies and architectural and engineering firms specializing in criminal justice work. As a result of its experience and reputation over its 30 year history, Black Creek has enjoyed steady growth in what has proven to be a recession-proof industry. For more information, see [www.blackcreekisc.com](http://www.blackcreekisc.com).

Black Creek is seeking a qualified Network Analyst to work on the Engineering/R&D team.

#### **Essential Duties & Responsibilities**

- Assist in quality assurance testing
- Provide day-to-day support for Internal IT systems
  - First Responder for Trouble Tickets and Internal Help Desk
  - Manage Active Directory, File Sharing, WSUS, DNS, DHCP, etc.
  - Manage backups, replication, and other recovery/availability technologies
- Provide support to Design Team for networking concepts and architecture
- Provide support to Installation and Service Teams for computer and network related issues
- Limited travel for on-site installation support
- Perform related work as required

#### **Qualifications**

- Working knowledge of Windows Operating Systems including both desktop and server families
- Working knowledge of OSI Model, major networking protocol architectures, and security concepts
- Working knowledge of Network Switching, Routers, Firewall, and Wireless Infrastructure
- Working knowledge of SQL Server and other database technologies
- Working knowledge of PC, server, and networking hardware support
- Working knowledge of serial communication and CLI interfaces
- Working knowledge of Microsoft Office
- Strong analytical and problem solving skills
- Ability to work with members of a team
- Strong communication skills with ability to understand and articulate ideas verbally and in writing

**Education, Certifications, Licenses**

- Associates or Bachelor's Degree in a technical field
- Relevant work experience will improve candidacy
- Networking Certifications will improve candidacy

**Working at Black Creek**

In addition to offering competitive rates, we offer a generous benefit package that includes:

- 401(k) retirement plan
- Vacation/personal time program
- Paid holidays
- Health & dental insurance
- Life insurance
- Long Term Disability insurance
- Tuition reimbursement program
- Office located in Birmingham metro-area
- Work week that allows Friday afternoons off