Watch tour functionality and more from a wireless, hand-held device.

Watch Tour Systems
FULLY INTEGRATED SOLUTIONS
CoMMand STaff PeaCe of Mind

There is nothing more frustrating for detention managers than to learn after an incident that watch tours were not being conducted in compliance with facility policy, or worse, were not being conducted at all. Tours that do not start or complete on time, do not complete in the proper sequence (if so configured), or are completed too quickly are annunciated on the tour manager console in real-time, allowing immediate corrective action to be taken. With Black Creek’s Watch Tour Manager®, facility management can rest easy knowing that tours are being conducted on a timely and consistent basis.

Configurable SCheduling & no TifiC aTion

Stay on schedule with Watch Tour Manager’s® tour scheduling features. Facilities can configure tour frequencies so that the system will alert a supervisor if tours are not conducted on time. Administrators can configure tours that are frequency-based (tours conducted at programmed intervals throughout the day), fixed-time (tours start at specific times) or random (tours conducted at random start times with a configurable maximum time interval between tours). Minimum and maximum duration of tours, as well as station sequence and tour start annunciation are defined at the administrator level. Tours are configured, saved and then assigned to housing units as required.

INTUITIVE APPLICATION

Watch Tour Manager’s® comprehensive features and easy-to-use screens provide efficient and accurate watch tour management and data collection. The application is suitable for any user’s technology comfort level.

AUTOMATIC STAFF & INMATE DATABASE INTEGRATION

Black Creek Watch Tour Manager® application can fully integrate into your existing Jail Management System or with Black Creek’s SallyPort® Jail Management System for fast, reliable inmate information. Access to inmate information during tours provides enhanced officer and inmate safety.

CONCISE, OPERATIONAL REPORTING

Black Creek provides professional reporting for your operations through Watch Tour Manager®. Detailed reports on watch tour activities can be filtered by unit, officer, alert type, date range, exceptions and users.

REAL-TIME GRAPHIC INDICATION OF TOUR PROGRESS

Unlike other competing applications, a Black Creek Watch Tour Manager® workstation application provides real-time graphic indication of tour progress for all scheduled tours and an immediate notification of tour exceptions such as failure to start on time, late or early completion or failure to follow a designated route. With real-time notifications, response times are much faster, thereby increasing overall safety.

Black Creek provides professional reporting for your operations through Watch Tour Manager®. Detailed reports on watch tour activities can be filtered by unit, officer, alert type, date range, exceptions and users.

Black Creek Watch Tour Application

Black Creek’s Watch Tour Manager® application is the most innovative correctional wellness check system in the industry. Using Android or iOS-based mobile devices, officers can conduct tours, capture images and videos, enter notes, and receive alerts all from the palm of their hands. Supervisors receive real-time notification of missed or late tours, as well as advanced tracking and reporting of tours by officer, unit, alert type and date range. Optionally, the same mobile devices used to conduct watch tours can also be used for other jail management functions including tracking inmate movement, making shift log entries, dispensing medications and viewing inmate data. The mobile devices can also be used for numerous physical security control functions. See a list of optional features below or go to www.blackcreekisc.com/pda.html for more details.
Personal Detention Assistant©

With the increasing need for transparency in corrections, Black Creek’s Personal Detention Assistant© (PDA) is proving to be a game-changer for how correctional facilities will operate in the future.

Because of its mobility, speed, and record keeping capabilities, the deployment of PDAs© has proven invaluable to command staff and has provided greater versatility for line officers in the performance of their duties.

With its 802.11 Wi-Fi connectivity, the PDA© is ideal for controlling a direct supervision dayroom as it allows the officer to move freely throughout the unit without being tethered to the control desk.

Barcoding Technology

Black Creek’s ruggedized barcoded station plates are designed to facilitate quick and accurate checkpoint readings. Station plates are mounted at locations throughout the facility and require no additional wiring to function. Officers use the PDA© scanner to receive an instant read of each station and the data is automatically logged in the Watch Tour Manager® application. To ensure that the tours are actually being conducted, thumbnail images of each barcode station scanned are stored with the corresponding watch tour entry to prevent the scanning of counterfeit barcodes.

Full Integration with SallyPort©

Jail Management System

The Black Creek Watch Tour Manager® fully integrates with Black Creek’s SallyPort© Jail Management System. All watch tour alerts, reports and configuration are implemented as a “plug-in” to SallyPort®. When an officer scans an inmate’s wristband during a tour, the system automatically creates a watch tour entry populated with inmate information from SallyPort©. The information is also automatically entered into the Shift Log database, allowing an officer to search any watch tour entry for a specific inmate listed in SallyPort©.
Optional Personal Detention Assistant® Capabilities

- Shift log entry using barcode scanning
- Inmate/resident movement tracking
- Medication dispensing
- Positive inmate/resident identification
  - Access to inmate/resident data from Black Creek’s Jail Management System, including digital images and summary tab information
- Physical security management
  - Locking system annunciation and control
  - VOIP intercom connectivity
  - Dayroom and cell utility control
  - Real-time CCTV camera display
- Personal duress signaling and annunciation

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