



*** FOR IMMEDIATE RELEASE ***

Knox County Jail Awards Black Creek Contract to Upgrade Touchscreen Control System



KNOX COUNTY JAIL

Birmingham, AL – June 12, 2020 – Black Creek has been awarded a contract to upgrade the existing Black Creek [Super Display®](#) Touchscreen Security System security control system at the Downtown Knox County Jail. The jail is a 216-bed facility that opened in 1979 and is located in Knoxville, TN. Black Creek has worked with Knox County since 1994 when the Knox County Roger D. Wilson Detention Facility was built. The Knox County Detention Center and Jail have both standardized on Black Creek Systems.

Black Creek will replace all existing touchscreen control stations with the latest version, utilizing the Windows® 10 operating system and Black Creek's latest touchscreen control software. The project also includes furnishing and installing new server computers and a new secure, high-speed VPN appliance for remote diagnostics and support via the Internet.

Black Creek will also replace the existing Vicon CCTV video management system, which has been designated End-of-Life by the manufacturer, with a new state-of-the-art Genetec Video Recording and Management System. As part of the CCTV upgrade, Black Creek will also furnish and install new encoders and infrastructure that will allow the County to begin replacing existing outdated analog cameras with new high-definition IP cameras on a schedule that will minimize impact on the Jail's daily operations.

The new Black Creek system will improve the safety of staff and visitors with its enhanced functionality that the current control system does not provide. Each Super Display® Touchscreen station features two LCD monitors that display all the facility's security controls and a CCTV camera call-up and video display. An officer can easily select different camera viewpoints, control facility utilities, and more. The system upgrade will make security control easier and save the facility money by decreasing maintenance costs and increasing staff efficiency.

More about Black Creek ISC

Black Creek Integrated Systems is a turn-key source for modern, Touchscreen-based, correctional facility security control systems and security management software solutions that reduce the cost of corrections. Black Creek focuses only on the corrections market – installing integrated security and records management solutions in jails, prisons, courthouses and government facilities across the nation. [Learn More about Black Creek >](#)